Questions that Parents May Want to Ask
Supplemental Educational Service Providers

- What programs, by grade levels and subject areas, are available for your child?

- What type of instruction will the tutor use (small group, one-on-one, large group, or the computer)?

- Can the tutor help if your child has disabilities or is learning English?

- When and where will you provide your instructional services? On the campus of the home school? At a center? Somewhere else other than the two mentioned before?

- What are the qualifications of the tutors? What criteria do you use to select someone to be a tutor?

- What are the company's qualifications?

- Do you have a minimum number of requests for services from parents that you must reach before you will provide supplemental educational services in the school? What is that number? If you do not reach that number, will you inform the parents who have originally requested your services that you will not be able to provide the instructional services? How long will this process take before you know whether or not you will be able to provide such services in a particular school?

- How many minutes/hours of instruction will you be able to provide with the allotted dollar amount?

- How many sessions a week are you able to offer services?

- Will you be able to provide services on Saturday?

- Along with my child, how many students will be served per session?

- What is the student-teacher ratio?

- What if my child needs individual (1:1) attention?

- Will my child be grouped with other children on the same level for instruction?

- Does my child have his/her own individual program?

- What program(s) are offered?

- What happens if we miss a session? Can it be made up?

- How is student progress measured?

- How will you inform me of my child's progress?

- Will my child's teacher(s) be involved?

- Is there homework?

- Is transportation provided? By the provider? By the district? By the school?

- As a parent, if I am unhappy with the instructional services that the provider is rendering, am I able to change providers?